

Shipping Options

We are able to ship our roses year round. That being said, when you place an order, several factors determine when your ship date will be.

1. You may decide by letting us know in the comment box if you wish us to hold the roses until a certain date or season. If you will be out of town in the coming weeks you will also need to let us know when.
2. We will try to ship your order the following week as long as we do not have too many orders ahead of yours. If we do then we will ship your order as soon as we are able and we let you know when that will be.
3. You will receive tracking number by email from UPS or USPS.
4. Sometimes one or more of the roses you ordered are on the small side and we prefer to hold them until they are mature and ship the entire order together. We will let you know if this is the case. Some roses on your order may be much older than others in the same size pot. It just depends on which roses you ordered. Be aware that Quart size roses need to be transplanted into larger pots before going into the ground.
5. Many rose companies do not ship in the summer months because the heat may damage the boxed roses. We are able to ship in the summer because we pack the roses well for hydration. But you must understand that your rose leaves may look yellowed, full of black spot and unhappy when they arrive especially if the shipping took more than 2 days . This is to be expected! Many companies choose to remove all the leaves so no damage will occur- we choose to leave them on if they are healthy. We ship the rose with all good leaves and still many times in the hotter months they arrive looking poorly in spite of the way they looked when they left us.

The rose is not dying! All you need to do is to take off the bad leaves, put the rose in part sun and wait until the rose makes new leaves which will be in the next few days. Water daily and graduate to more sun.

If any roses arrived damaged, send pictures and we will take care of it.

We guarantee our roses for up to 3 months if the rose dies through no fault of your own. You must send a picture and we will replace or refund. We may ask you to pay part of the shipping charges if we replace your rose.

Due to a Hip Replacement Operation on Nov. 16th, 2021, all shipping will be suspended until January of 2022. You may elect to wait until spring 2022 in your area. We will be in touch. Thank you for your understanding!